

KEILHAUER

May 23, 2023

Keilhauer Warranty Policy

Warranty

Keilhauer merchandise is warranted to be free from defects in material and workmanship as follows:

Standard usage (single shift – 40 hours per week):

Desk, conference and task chairs	10 years
Lounge seating	10 years
Multi-purpose stacking chairs	10 years
Tables, Shelves and Carts	10 years
Textiles	1 year

Heavy Usage (above 40 hours per week):

Furniture	5 years
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During this warranty period Keilhauer will repair or at its option replace, free of charge, such merchandise as shall prove to be defective. This warranty does not apply to damage resulting from accident, alteration, misuse, tampering, negligence, or abuse. Textiles, leathers, woods and powder coat finishes are not warranted as a result of nature, dye lot, exposure to light and aging as that is beyond Keilhauer's control.

Wood is a natural product that will have variations in grain, color, texture, scars or pattern within a single piece of furniture. There may be variation from one piece to the next, depending on natural characteristics. All of our veneers are carefully selected for uniformity of color and grain, however Keilhauer makes no warranty with respect to matching of grain, textures, patterns, including an exact match to our wood samples. All other warranties (including any warranty of fitness whether by law, implied or expressed, or otherwise) are hereby excluded.